Law Library Association of Maryland

ALL ACCESS: Access to Justice

National Legal Research Institute

Hosted by the University of Baltimore Law Library

March 21, 2014

http://llamonline.com/lri2014/



Welcome!

The Law Library of Association of Maryland (LLAM) welcomes you to ALL ACCESS: A National Library Conference on Access to Justice. Every other year, LLAM sponsors a day-long conference geared towards those affiliated with libraries. The purpose of our association is to support its members in becoming leaders in the development of law librarianship as we promote the value of law libraries. ALL ACCESS, a balance between theory and application, is one of the ways in which LLAM succeeds in its mission and goals.

At this conference, we are pleased to bring distinguished professionals such as the Honorable Clayton Greene, Jr., from the Maryland Court of Appeals, Pam Ortiz from Civil Gideon, and Kat Hyland from Civil Justice, Inc. Other program speakers include librarians such as LLAM member, Joan Bellistri, Director of the Anne Arundel County Public Law Library, Judy Meadows, Retired State Law Librarian of Montana and Sarah Mauldin, Director of Library Services at Smith, Gambrell and Russell in Atlanta, Georgia. Each speaker brings a specific expertise and enthusiasm to their field, so be prepared for a day of enrichment and development.

In addition, we want to thank the new John and Frances Angelos Law Center at the University of Baltimore School of Law for hosting this event and also our sponsors for supporting this conference. Without their assistance, LLAM would not be able to offer this event.

In closing, enjoy the day as it is a time to grow and adapt as we build upon our successes.

Respectfully yours,

Tonya Baroudi

Tonya Baroudi LLAM President 2013 - 2014

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- The Law Library Association of Maryland
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Access conference Materials



Program descriptions

Welcome and Colloquium - Access to Justice and Libraries: The Big Picture Room 102

9:30-10:45

Welcome given by **Kate Martin**, Vice President, Law Library Association of Maryland; Library Director, Montgomery County Circuit Court Law Library

Colloquium: Where are we now, and where are we headed? Three leaders in access to justice (A2J) efforts will answer a series of big picture questions from the moderator and attendees.

Moderator:

James G. Durham, Deputy Director, Maryland State Law Library

Panelists:

Judy Meadows, State Law Librarian, Montana (retired) **Pamela Cardullo Ortiz**, Executive Director, Maryland Access to Justice Commission

Joan Bellistri, Director, Anne Arundel County Public Law Library

Session I

Program A: What is Access to Justice? 11-12 Room 102

Learn the basics from A2J pioneers and find out how A2J issues fit into a larger societal context and how librarians can promote justice.

The Honorable Clayton Greene, Jr., Judge, Maryland Court of Appeals

Pamela Gregory, Library Director, Prince George's County Circuit Court Law Library (retired)

Program B: The Role of Public Libraries in Access to Justice Room 402 11-12

Hear about the needs, practicalities, recent efforts, and the future of public libraries in the A2J movement.

Judy Meadows, State Law Librarian, Montana (retired) **Catherine McGuire**, Head of Reference & Outreach, Maryland State Law Library

Cathy Ashby, Director, Garrett County MD Public Library

Program C: A Civil Right to Counsel	11-12
Room 403	

Two leaders in Maryland's A2J movement will discuss recent efforts to establish a civil right to counsel.

Pamela Cardullo Ortiz, Executive Director, Maryland Access to Justice Commission

Debra Gardner, Legal Director, Public Justice Center of Maryland

Program D: Special Populations: Prisoners Room 408

11-12

As Library Coordinator of Correctional Libraries in Maryland, Glennor Shirley connected inmates to the world beyond prison. Now retired, Glennor shares her vast experience and outlines inmates' barriers to access and ways to conform to federal mandates.

Glennor Shirley, Independent Library Consultant and Outreach Services Provider

Session II

Program E: Best Practices for Working	1:15-2:15
with Self Represented Litigants	
Room 102	

Learn the ins and outs of assisting self-represented litigants (SRLs) in a library. This program addresses the issue of legal advice vs. legal information and provides material on special collections, resources and programs designed for the SRL.

Jessica Van Buren, State Law Librarian, Utah State Law Library; Chair, Self Represented Litigation Network Librarians' Working Group

Katherine Alteneder, Coordinator, Self Represented Litigation Network

Program F: Enrich Your Law Firm Work Experience with Access to Justice Room 402 1:15-2:15

Raise your profile by working with your firm pro bono committee. Join Sarah Mauldin as she shares her experience and ways that other law firm librarians can get involved in their law firm pro bono efforts.

Sarah Mauldin, Director of Library Services, Smith, Gambrell & Russell, LLP, Atlanta GA

Program G: Adding Academic Legal	1:15-2:15
clinics into the Librarian Toolkit:	
The JustAdvice Clinic	
Room 403	

The University of Maryland Carey School of Law and the Maryland Volunteer Lawyers Service partnership provides financial and in-kind support for the JustAdvice Legal Clinic.

This program focuses on the intersection between librarians and clinic operations and the potential for future partnerships.

Leigh Maddox, Deputy Director, Maryland Volunteer Lawyers Service; Managing Attorney, JustAdvice Clinic; Adjunct Professor, University of Maryland, School of Law Mary Claire Kozlowski, J.D. Candidate, 2014, Clinic II Student Attorney, JustAdvice Clinic, University of Maryland Francis King Carey School of Law

Program H: Clear Writing &	1:15-2:15
Communication:	
Creating Legal Information for Self	
Represented Litigants	
Room 408	

What happens when people ask librarians legal questions? Challenges abound, from complex legal standards to the (important) distinction between legal information and legal advice. This distinguished panel will share insights and answer questions relating to clearly communicating the law to the public.

Quincey Johnson, Esq., Business Writing Professor, Director of Professional and Legal Studies, Towson University College of Business and Economics

Molly Kalifut, Professional Writer and Editor, Office of Communications & Public Affairs, Maryland Judiciary Tanya Thomas, Esq., Law Librarian, Maryland State Law Library; Legal Research Professor, University of Maryland, University College; contributor, Maryland People's Law Library

Session III

Program I: Access to Justice through Access to Legal Information Room 102 2:30-3:30

Self Help Centers are meeting the needs of increasingly numerous SRLs. This program highlights three self-help center models: the Utah State Courts' Self Help Center, the Anne Arundel County Family Self Help Center and the Maryland District Court Self Help Center.

Mary Jo Lazun, Head of Collection Management, Maryland State Law Library

Tanya Thomas, Esq., Maryland State Law Library; Legal Research Professor, University of Maryland, University College and Contributor, Maryland People's Law Library **Joanne Colvin**, Associate Director, University of Baltimore Law Library

Program J: Using Alternative Representation Models to Connect Clients and Attorneys Room 402

Civil Justice (CJ) uses several innovative and "law bono" models to match clients needing legal representation and advice to attorneys wanting to do well while doing good work. Drawing on examples from CJ's consumer programs, this session will explore a network of legal resources that Maryland researchers can use when pro bono assistance is not an option.

2:30-3:30

Kat Hyland, Esq., Associate General Counsel, Civil Justice, Inc.

Carrie McCully, Director of Operations and Programs, Civil Justice, Inc.

Program K: Access to Justice: The Role of the Self Help Center Room 403 2:30-3:30

Self Help Centers are meeting the needs of increasingly numerous SRLs. This program highlights three self-help center models: the Utah State Courts' Self Help Center, the Anne Arundel County Family Self Help Center and the Maryland District Court Self Help Center.

Jessica Van Buren, State Law Librarian at the Utah State Law Library; Chair, Self-Represented Litigation Network Librarians' Working Group

Anita Bailey, Chief Attorney, Anne Arundel County MD Office of Legal Aid

Sarah Coffey Frush, Supervising Attorney, Maryland District Court Self-Help Center (DCSHC) operated by Maryland Legal Aid

Program L: Beyond Legal Help 2:30-3:30 Room 408

Often our SRLs need help beyond legal questions. As a model for other states, this program demonstrates how 2-1-1 Maryland connects users to health and human service resources in the community 24/7 in over 180 languages.

Tamara Moore, Database Administrator, United Way of Central Maryland

Program handouts



Access program materials online: http://llamonline.org/lri2014/2014-lriprogram-handouts/

Networking Fair and Wine Reception

Floor 0

Grab your business cards and network with the following leaders in access issues at an informal wine reception:

- AACO Legal Aid Anita Bailey
- Catholic University of America Dr. Renate Chancellor
- Conference of Maryland Court Law Library Directors - Kate Martin
- Lexis Shaunte Gordon-Harvey
- Maryland State Law Library Mary Jo Lazun
- JustAdvice Leigh Maddox

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- LLAM Sara Thomas
- Thomson Reuters Barb Maslowski & Kim Willis
- United Way of Central Maryland Tamara Moore
- Maryland's Department of Correctional Services
 Glennor Shirley

Learn more about LLAM



3:30-5

The Law Library Association of Maryland (LLAM) is dedicated to advancing the profession of law librarianship. LLAM provides educational programs for its members and promotes cooperation between various types of legal

libraries. LLAM is a chapter of the American Association of Law Libraries. Learn more at http://llamonline.org/.

Conference committee

Kate Martin, Chair

Katherine Baer Mary Jo Lazun
Tonya Baroudi Dave Pantzer
Pat Behles Charles (CJ) Pipins
Joanie Bellistri Jenny Rensler
James G. Durham Sara Thomas
Rachel Englander Julia Viets

Schedule at a glance

8:30-9:30	Registration & Breakfast					
	1 st Floor Lobby					
9:30-10:45	Welcome & Colloquium					
	Moot Court Room, Floor					
10:45-11	Break					
11-12	Session I					
	<u>Program A</u>	<u>Program B</u>	<u>Program C</u>	Program D		
	What is A2J?	The Role of Public	A Civil Right to Counsel	Special Populations:		
	Room 102	Libraries in A2J	Room 403	Prisoners		
		Room 402		Room 408		
12-1	Lunch 12 th Floor					
1:15-2:15	Session II					
	Program E	<u>Program F</u>	<u>Program G</u>	<u>Program H</u>		
	Best Practices for	Enrich Your Law Firm	Adding Academic Legal	Clear Writing &		
	Working with SRLs	Work Experience	Clinics into the Librarian	Communication: Creating		
	Room 102	with A2J	Toolkit: The JustAdvice	Legal Information for SRLs		
		Room 402	Clinic	Room 408		
			Room 403			
2:15-2:30	Break					
2:30-3:30	Session III					
	Program I	Program J	<u>Program K</u>	<u>Program L</u>		
	A2J through Access to	Using Alternative	A2J: The Role of the Self	Beyond Legal Help		
	Legal Information	Representation Models	Help Center	Room 408		
	Room 102	to Connect Clients and	Room 403			
		Attorneys				
		Room 402				
3:30-5	Networking Fair/Reception					
	Floor 0					